

Karta Party and Events Policy

Last Updated: January 11, 2021

Our Community Standards prohibit members of the Karta Community from creating a nuisance that disturbs the surrounding neighborhood. Hosts and guests can live up to this standard by making sure they clearly align on expectations for events at listings. While we believe most guests are respectful, we've created our Parties and Events policy to provide clear guidance on what we expect from everyone. Until further notice, the policy prohibits:

- Gatherings of more than 16 people
- All disruptive parties and events

Guests who are reported for throwing a disruptive party or violating our rules on gatherings of more than 16 people are subject to suspension or removal from Karta's platform. We may also remove listings if we determine a host has authorized a party that violates this policy. If we receive reports that a listing is disrupting the surrounding community, we may request the host update their rules or suspend the listing.

In addition to strengthening our rules around parties, we're also working to try and proactively stop disruptive parties before they even start by strengthening our risk-detection technologies.

Large gatherings

Until further notice, gatherings of more than 16 people—including both overnight guests and visitors—are not allowed, regardless of host authorization.

Parties and events

Until further notice, all disruptive parties and events are prohibited regardless of size. Guests who hold such events may have their account removed, and hosts who violate this rule and allow guests to throw parties may be subject to account consequences up to and including removal of their listing.

Reporting a disruption

When a property that's listed on Karta is causing a disturbance—whether that's excessive noise, a disruptive party, a gathering of more than 16 people, or unsafe behavior—members of the local community can report it to our Customer Support.

Listing content guidelines

In line with this policy, hosts should not attract disruptive parties and events in their home by advertising their space as party or event friendly. Similarly, hosts should not advertise their space for gatherings larger than 16 people.

Listings that violate these rules through the listing title, description, house rules, photos, etc., may be suspended until the violating content is removed. Where we've received complaints for a property violating this rule, we may also suspend the listing for up to 30 days and ask the host to update their listing to include an explicit rule stating that parties and events are not allowed.

In rare cases where it appears that the listing is intended only for the purposes of hosting parties or events (ex: party or event venues), or where a property has created a severe nuisance within a neighborhood, the listing will be permanently removed from Karta.

Rules that apply to different property types

Traditional hospitality settings

We trust hosts of traditional hospitality venues (ex: boutique hotels) to determine their own rules for events. Traditional hospitality hosts can allow appropriate events at their own discretion. In cases where we receive complaints about these listings and events, or where the type of events are inappropriate, we will follow up with the venues as necessary.